

Clinical Training Specialist



X-Nav Technologies, LLC

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Job Description:

Responsible for training doctors and staff on product curriculum, providing clinical and technical expertise of the system(s), ongoing customer support, and continued contribution to development and evolution of training program.

Responsibilities/Expectations:

- Install equipment and integration into office/surgical room as required in North America.
- Provide comprehensive training to new customers, including doctors and staff on the use of both hardware and software, both on-site and virtual.
- Assist technical support remotely by providing clinical and training support to doctors and dealers.
- Establish initial positive customer relations by initiating post-sale training efforts to ensure customer trainings are handled appropriately.
- Provide virtual, post-training live surgery support.
- Respond to ongoing customer education needs.
- Identify and provide feedback on product usage, potential new uses, and enhancements to engineering and product manager for ongoing product development.

Qualifications:

- 5+ years experience in clinical training for the dental industry
- Dental implant/surgical experience a plus (product sales or training)
- Must have experience with treatment planning software (3D experience a plus).

Desired Skills:

- Highly developed communication skills (verbal, written & presentation) and strong customer interaction skills.
- Strong problem-solving and strategic thinking.
- Strong collaborator who can work effectively with others, with the ability to work independently and proactively when necessary.

Position open immediately. Please submit resume and qualifications to info@X-NavTech.com or call 1-855-475-9628 for more information.